

Standardized Processes Plus Services Spend Visibility for Better Decision Making

Challenges	Solutions	Results
<ul style="list-style-type: none"> No visibility into spend Each office had a different procurement process Manual review and payment process - 11,000 paper invoices per year Broad supplier base Enforcing spend compliance to our preferred suppliers Buyers couldn't see the total cost of the temp assignment 	<ul style="list-style-type: none"> Deployed Ariba procurement technology to enforce compliance on one platform for goods and services Started with Contingent Labor and leveraged to enable other Services spend - Learning and Development (Facilitators and Course Design Consultants) and Print Services 	<ul style="list-style-type: none"> Established a structured and consistent procurement foundation for all services categories Increased contract compliance Consolidated preferred supplier list Cost center owners can now approve the entire cost of assignment, not just the immediate Spend Visibility – when the economy went south, Deloitte had the spend visibility to make informed decisions!

Company
Deloitte

Profile
“Deloitte” is the brand under which dedicated professionals in independent firms throughout the world collaborate to provide professional services to selected clients.

Ariba Commerce Cloud Features

- Ariba Services Procurement
- Ariba Buyer
- Ariba Network

“When we went live with temp labor in 2008, it was 6 months prior to the economy taking a fall....leadership was looking to cap spend—we actually had information at our fingertips. We ran a report and the report contained contractor information, what office they were located at, the amount of the bill rate, the cost center owner and all that information we were able to provide rather quickly to our leadership in order to make an informed decision as to where to start capping that spend.”

Mary Finaldi, eEnablement Manager, Deloitte

