

# Enhanced Control and Efficiencies through Automated Processes

Challenges	Solutions	Results
<ul style="list-style-type: none"><li>• Many business processes were manual or via email due to lack of automation</li><li>• Unreliability associated with emailing documents</li><li>• Lacked data accuracy throughout transactions</li><li>• Unable to consolidate, manage, or control business processes with email as a medium</li><li>• Needed the ability to propose changes electronically and immediately</li><li>• Required an improved audit trail , as well as the ability to track the full order history—from order to payment</li><li>• Needed improved password-protected security control</li><li>• Wanted to reduce duplication of tasks, such as resending documents to multiple people within an organisation</li></ul>	<ul style="list-style-type: none"><li>• Deployed Electronic Invoicing</li><li>• New software fully operational within hours of system go-live</li><li>• Rejecting documents allows buyer or supplier to specify reasons or details, closing any audit or tracking process gaps previously identified</li></ul>	<ul style="list-style-type: none"><li>• Better management and more automated processes</li><li>• No manual intervention with the paperless process</li><li>• Reduction in time to complete tasks</li><li>• Elimination of work duplication, data duplication, and data inconsistencies</li><li>• Change orders, invoicing, recons, and more efficient forecasting</li><li>• Cost savings in terms of telephone calls and decreased additional operational expenses</li><li>• Traceability of orders</li></ul>

Company  
Probe CAMS

Profile  
Serves the heavy duty automotive, mining, and construction equipment industry through a national dealer network with a variety of services

Ariba Solutions  
• Ariba's Quadrem Network

**“We previously had a huge backlog on a significant amount of invoices where no action was taking place that has now been cleared out thanks to electronic invoicing. All our outstanding issues have been addressed.”**

Nicolas Glossoti, Managing Director and Eve Selling, Consultant – Debtors, Probe CAMS Systems Pty Ltd.

